



Online Payments - Terms and Conditions

You are being billed for services to be provided by CT Signature Tours Pvt. Ltd. or its agents on behalf of you or your travel agent. These services may include hotel reservations, airline reservation, ground transport and guide services, entrance and entertainment fees etc.

You are being billed on the explicit understanding that you will not claim refund from the credit card company for services utilized or consumed.

We cannot accept liability if payment is refused or declined by the credit/debit card supplier (due to the customer quoting incorrect card details or other reasons).

If the credit/debit card supplier declines payment, the customers should check with their bank/credit/debit card supplier for the reasons for this.

You will be presented with a screen confirming payment when it has been accepted. You should print this screen for your own records.

If you cancel any services, cancellation fees may/will apply as informed to you. All refunds are subject to these cancellation policies. Refunds can be made only to the credit card from which payment was received. We will not be liable for any difference in refund amounts due to exchange rate differences.

CT Signature Tours Pvt. Ltd. does not store your credit/debit card details on the website. This information is processed by our chosen Payment Merchants.

We encourage you to review the privacy policies of these third party sites, since we do not control these websites. Information collected by CT Signature Tours Pvt. Ltd. will be stored and processed in databases owned solely by Creative Travel Pvt. Ltd.

Our online payment service has been designed to ensure maximum security and confidentiality. When you make an online payment, you will be requested to provide your personal contact details. If there is a problem or query with your transaction, this information will greatly assist us to contact you. This personal information will be used for no other purpose.

Actual financial transactions are hosted by HDFC Bank Ltd in association with its authorised payment merchants which provide a secure environment to protect your transactions. Your credit/debit card information is NOT transmitted outside the secure site.

Curating Experiences Worldwide